

**CENTRAL SPRINKLER COMPANY
O-RING SPRINKLER HEAD
VOLUNTARY REPLACEMENT PROGRAM
PROOF OF CLAIM FORM**

ID # _____ (Central Use Only)

In order to begin the claims process you must complete this Proof of Claim Form and sign the Waiver, Release of Claims and Replacement Agreement Form. These documents must be sent along with the required photographs to the address at the end of this form. Claims for Replacement Sprinkler Heads may be made only for the sprinkler head models identified in the Identification Brochure.

If you have more than one property in which sprinkler heads involved in this Program have been installed, make copies of this form before filling it in and complete a separate form for each property.

A. CLAIMANT INFORMATION

1. Name of Claimant:

First Name

MI

Last Name

Jr/Sr/III

2. Claimant's mailing address:

Number

Street Name

Apt., if applicable

City

State

Zip Code

3. Name of contact person:

First Name

MI

Last Name

Jr/Sr/III

4. Telephone:

Area Code

Phone Number

5. Fax:

Area Code

Fax Number

6. E-mail address:

B. BUILDING INFORMATION

Please complete this section for each building in which O-ring seal sprinkler heads have been installed.
Please copy this form and complete for each additional building.

If the Building Information is the same as the claim address, check here: ☐ If not, please complete the following:

1. Name of building:

2. Building Street address (if different from Claimant's Address):

Number

Street Name

Apt., if applicable

City

State

Zip Code

3. Name of Housing Development or Homeowner's Association (if applicable):

4. Name of contact person (if different from Claimant's Contact):

First Name

MI

Last Name

Jr/Sr/III

5. Telephone (if different from Claimant's Telephone):

Area Code

Phone Number

6. Fax (only if different from Claimant's Fax):

Area Code

Fax Number

7. E-mail address (only if different from Claimant's E-mail):

8. Type of building:

- ☐ 01 - Private Home
☐ 02 - Hotel
☐ 03 - Clinic/Health Center
☐ 04 - Hospital
☐ 05 - School
☐ 06 - Restaurant
☐ 07 - Office Building
☐ 08 - Parking Garage
☐ 09 - Apartment Building

- ☐ 10 - Group Home
☐ 11 - Nursing Home
☐ 12 - Condominium/Town home
☐ 13 - Jail/Prison
☐ 14 - Retail
☐ 15 - Warehouse/Storage
☐ 16 - Day Care Facility
☐ 17 - Other (please explain):

9. Central may ship your Replacement Sprinklers either to the designated installer or the installation site directly. Please provide a shipping address for the Replacement Sprinklers in case Central decides to ship them directly to the installation site. (For properties containing a large number of installed heads, please make sure that shipping site is suitable for delivery of multiple boxes.) * **Please note that we cannot ship to a PO box.**

Shipping Address same as: ☐ Claim Address ☐ Property Address

OR

Name of building:

Building Street address:

Number

Street Name

Apt., if applicable

City

State

Zip Code

Name of contact person:

First Name

MI

Last Name

Jr/Sr/III

C. IDENTIFICATION OF O-RING SPRINKLER HEADS

In order to receive the correct number and model of Replacement Sprinkler Heads, you must provide accurate information regarding your O-ring sprinkler heads. The Identification Brochure included in this Notice Packet and accessible at Central's website (www.SprinklerReplacement.com) contains pictures and other identifying information that will help you determine if you have O-ring sprinkler heads involved in the VRP, and if so, to identify the model. Please refer to that brochure when completing this Proof of Claim Form. You should also review any installation or maintenance records you have, as well as look at your spare sprinklers, to try to determine the make and model of your sprinklers. **DO NOT ATTEMPT TO REMOVE OR DISTURB YOUR SPRINKLERS IN ORDER TO INSPECT THEM.** The following models of O-ring sprinklers manufactured by Central are involved in this VRP:

CENTRAL "WET" SPRINKLERS (MANUFACTURED 1989-2000)					
GB	GB4-FR	GB-R1	BB2	ELOC	ELO-GB QR
GB-J	GB4-EC	GB-RS	BB3	ESLO	LD
GB-1	GB4-QREC	GB-R	SD1	ELO SW-20	K17-231
GB-ALPHA	GB-20	ROC	SD2	ELO SW-24	Ultra K17
GB4	GB-20 QR	BB1 17/32	SD3	ESLO-20 GB	ELO-16 GB
GB-QR	GB-LO	BB2 17/32	HIP	ELO-231 GB	GB MULTI-LEVEL
GBR-2	LF	BB3 17/32	WS	ELO-GB	GB-QR MULTI-LEVEL
GB-EC	GBR	BB1	ELO-LH	ELO-231 GBQR	ELO-16 GB FR

CENTRAL "DRY" SPRINKLERS (MANUFACTURED FROM MID-1970s-2001)			
A-1	GB	GB4-EC	ELO-16 GB
H-1	GB-QR	GB4-QREC	ELO-16 GB FR
J	GB4	ELO-231 GB	
K	GB4-FR	ELO-GB QR	

The model numbers of Central sprinkler heads with O-ring seals, as well as pictures of the different models, are found in the Identification Brochure. Please note that some Central sprinkler models are manufactured in both "wet" and "dry" varieties. "Wet" sprinklers are installed in piping that is filled with water. "Dry" sprinklers are used in areas that may be exposed to very cold temperatures; thus, the exposed piping does not contain water. "Dry" sprinklers will have a small hole (a "weep hole") on the small metal "cap" or seal at the opposite end of the sprinkler head from the deflector (that is, the end closest to the ceiling or wall). Please review the Identification Brochure to determine which variety you have. Here are some identifying points to look for:

Central Wet Sprinklers

- First:** Visually inspect your sprinkler heads, noting the frame and the deflector (as described in the pictures in the Identification Brochure). The deflector is the gear- or flower-shaped piece of metal at one end of the sprinkler head. Central's line of sprinkler heads will have "Central" or "CSC" stamped on the frame or on the deflector. The model may also be stamped on the frame or deflector.
- Second:** Look on the frame or the deflector for a marking showing a year. It is important to know that Central now manufactures "wet" sprinkler heads with Belleville seals, which are a different type of sprinkler head than the O-ring sprinkler heads that are the subject of this VRP. Central did not manufacture Belleville sprinkler heads until 1998, although it also continued to manufacture O-ring sprinkler heads at that time. Therefore, if the year stamped on the frame or deflector of your Central "wet" sprinkler head is 1997 or earlier, it is an O-ring sprinkler head that is part of the VRP. If the year stamped on the frame or deflector is 1998 or later, the sprinkler head could be either an O-ring sprinkler head or a sprinkler head with a Belleville seal. You should inspect the sprinkler head carefully as described in Step Three below.

- Third: If your “wet” sprinkler head was manufactured by Central and is dated 1998 or later, it could be either an O-ring sprinkler head or a Belleville sprinkler head. Look at the small metal “cap” at the opposite end of the sprinkler head from the deflector (that is, the end closest to the ceiling or wall). Central’s “wet” sprinkler heads with O-ring seals will have a **flat cap**. A sprinkler head with a Belleville seal has a cap shaped like a **cup** or **cone** instead of a flat cap. The two types of sprinkler heads are illustrated on page 9 of the Identification Brochure.

Central Dry Sprinklers

- First: Visually inspect your sprinkler heads, noting the frame and the deflector. The deflector is the gear- or flower-shaped piece of metal at one end of the sprinkler head. Central’s “dry” sprinkler heads will have “Central” or “CSC” stamped on the frame or on the deflector. The model will also be stamped on the deflector. You will need to look at the deflector to determine if your Central “dry” sprinkler is involved in this program. Please refer to the Identification Brochure to make this determination.
- Second: You next must determine the date of your sprinkler head. On the Central dry sprinkler heads, the date is stamped along the side of the arms of the sprinkler frame.

In addition, the following Gem and Star models are involved in this program:

GEM “WET” SPRINKLERS (SOLD UNDER GEM NAME FROM 1995-2001)	
F927	
Note: Replacement sprinklers for Gem “Wet” sprinklers will not have “On-Off” functionality.	

STAR “DRY” SPRINKLERS (MANUFACTURED FROM 1996-1998)	
ME-1	SG
SG-QR	Q
QR-Q	

Please refer to the Identification Brochure for information and pictures for identifying these Star and Gem models and when completing this Proof of Claim Form. If you need assistance identifying your O-ring sprinkler models, call Central at **1-866-505-8553** between 9 a.m. and 7 p.m. EST, visit our Web site at www.SprinklerReplacement.com, or contact your sprinkler contractor, builder or architect.

You are required to **provide TWO photographs of each different model**. In particular, the two photos should include clear views of the frame and the deflector surface (as demonstrated in the Identification Brochure) from a distance of no more than 2 feet. Note that this request does not require you to photograph each sprinkler head, but only each different **model** installed in your building. In addition, please provide **a photo of any of your sprinkler heads that are corroded or leaking**. Please make every effort to ensure clarity for proper identification.

Please complete the information in the table below, giving the particular model, quantity of such model, and other information for the sprinkler heads in your building

Sprinkler Head Model (The models are listed below. Please use the code provided below.)	Position/Type*	Model Date	Quantity	Wet or Dry Sprinkler**	Color of Liquid in the Glass Bulb*** or Temperature Rating****	Sprinkler Finish*****	Escutcheon Finish*****
<input type="text"/> <input type="text"/> <input type="text"/> Code	<input type="radio"/> Pendent <input type="radio"/> Recessed Pendent <input type="radio"/> Concealed Pendent <input type="radio"/> Sidewall <input type="radio"/> Recessed Sidewall <input type="radio"/> Upright	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Year	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Quantity Installed <input type="text"/> <input type="text"/> Spares	<input type="radio"/> Wet <input type="radio"/> Dry	<input type="radio"/> Yellow <input type="radio"/> Red <input type="radio"/> Green <input type="radio"/> Blue <input type="radio"/> Purple <input type="radio"/> Orange <input type="radio"/> Black Or rating: <input type="text"/> <input type="text"/> <input type="text"/>	<input type="radio"/> Standard Finish Brass <input type="radio"/> Polished Brass <input type="radio"/> Chrome <input type="radio"/> White <input type="radio"/> Black <input type="radio"/> Lead over Brass <input type="radio"/> Wax over Brass <input type="radio"/> Wax over Lead <input type="radio"/> Other (please specify): <input type="text"/>	<input type="radio"/> Standard Finish Brass <input type="radio"/> Polished Brass <input type="radio"/> Chrome <input type="radio"/> White <input type="radio"/> Black <input type="radio"/> Other (please specify): <input type="text"/>
<input type="text"/> <input type="text"/> <input type="text"/> Code	<input type="radio"/> Pendent <input type="radio"/> Recessed Pendent <input type="radio"/> Concealed Pendent <input type="radio"/> Sidewall <input type="radio"/> Recessed Sidewall <input type="radio"/> Upright	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Year	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Quantity Installed <input type="text"/> <input type="text"/> Spares	<input type="radio"/> Wet <input type="radio"/> Dry	<input type="radio"/> Yellow <input type="radio"/> Red <input type="radio"/> Green <input type="radio"/> Blue <input type="radio"/> Purple <input type="radio"/> Orange <input type="radio"/> Black Or rating: <input type="text"/> <input type="text"/> <input type="text"/>	<input type="radio"/> Standard Finish Brass <input type="radio"/> Polished Brass <input type="radio"/> Chrome <input type="radio"/> White <input type="radio"/> Black <input type="radio"/> Lead over Brass <input type="radio"/> Wax over Brass <input type="radio"/> Wax over Lead <input type="radio"/> Other (please specify): <input type="text"/>	<input type="radio"/> Standard Finish Brass <input type="radio"/> Polished Brass <input type="radio"/> Chrome <input type="radio"/> White <input type="radio"/> Black <input type="radio"/> Other (please specify): <input type="text"/>
<input type="text"/> <input type="text"/> <input type="text"/> Code	<input type="radio"/> Pendent <input type="radio"/> Recessed Pendent <input type="radio"/> Concealed Pendent <input type="radio"/> Sidewall <input type="radio"/> Recessed Sidewall <input type="radio"/> Upright	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Year	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Quantity Installed <input type="text"/> <input type="text"/> Spares	<input type="radio"/> Wet <input type="radio"/> Dry	<input type="radio"/> Yellow <input type="radio"/> Red <input type="radio"/> Green <input type="radio"/> Blue <input type="radio"/> Purple <input type="radio"/> Orange <input type="radio"/> Black Or rating: <input type="text"/> <input type="text"/> <input type="text"/>	<input type="radio"/> Standard Finish Brass <input type="radio"/> Polished Brass <input type="radio"/> Chrome <input type="radio"/> White <input type="radio"/> Black <input type="radio"/> Lead over Brass <input type="radio"/> Wax over Brass <input type="radio"/> Wax over Lead <input type="radio"/> Other (please specify): <input type="text"/>	<input type="radio"/> Standard Finish Brass <input type="radio"/> Polished Brass <input type="radio"/> Chrome <input type="radio"/> White <input type="radio"/> Black <input type="radio"/> Other (please specify): <input type="text"/>

Central Wet Sprinklers

Model	Code
ELOC	01
ELO-GB	02
ELO-GB QR	03
ELO-LH	04
ELO SW-20	05
ELO SW-24	06
ELO-16 GB	07
ELO-16 GB FR	08
ELO-231 GB	09
ELO-231 GB QR	10
ESLO	11
ESLO - 20 GB	12
GB (Pendent/Upright)	13
GB (Sidewall)	14
GB MULTI-LEVEL	15
GB-ALPHA	16
GB-EC (Pendent)	17
GB-EC (Sidewall)	18
GB-J	19

Model	Code
GB-LO (Sidewall)	20
GB-QR (K=4.2) (Pendent/Upright)	21
GB-QR (K=5.6) (Pendent/Upright)	22
GB-QR (Sidewall)	23
GB-QR MULTI-LEVEL	24
GB-1	25
GB4	26
GB4-EC	27
GB4-FR	28
GB4-QREC	29
GB-20	30
GB20-QR	31
K17-231	32
LD	33
Ultra K17	34
GBR (Pendent)	35
GBR (Concealed Pendent)	36
GBR (Sidewall)	37
GB-R	38

Model	Code
GB-R1	39
GBR-2	40
GB-RS	41
LF (Pendent)	42
LF (Sidewall)	43
ROC	44
BB1	45A
BB2	45B
BB3	45C
BB1 17/32	46A
BB2 17/32	46B
BB3 17/32	46C
HIP	47
SD1	48A
SD2	48B
SD3	48C
WS (Vertical)	49
WS (Horizontal)	50

Central Dry Sprinklers

Model	Code
A-1	51
GB	52
GB-QR	53
GB4	54A
GB4-EC	54B

Model	Code
GB4-FR	54C
GB4-QR EC	54D
ELO-16 GB	55A
ELO-231 GB	55B
ELO-16 GB FR	55C

Model	Code
ELO-GB QR	55D
H-1	56
J	57
K	58

Gem Wet Sprinklers[†]

Model	Code
F927	59

Star Dry Sprinklers

Model	Code
ME-1	60
SG	61
SG-QR	62

Model	Code
Q	63
QR-Q	64

*** Identify style (even if the style is listed with the model code):**

Pendent – Hangs upside down and is completely visible in the room.

Recessed Pendent – Hangs upside down and only part of the arms and deflector are visible.

Concealed Pendent – Hangs upside down but is hidden by a cover plate.

Sidewall – Hangs sideways from the wall and is completely visible in the room.

Recessed Sidewall – Hangs sideways from the wall and only part of the arms and deflector are visible.

Upright – Sprinkler sits on top of the pipe.

**** Note for Dry Sprinklers:** If the lengths of dry sprinklers are known, please indicate number of heads and lengths on a separate piece of paper and attach to the Proof of Claim.

***** Identify Bulb Color:** Yellow, red, green, blue, purple, orange, black.

****** Determining the temperature rating:** The temperature rating for non-glass bulb sprinklers can be found either on the deflector or the cap in the middle of the sprinkler frame.

******* Identify Finish:** Standard Finish Brass, Polished Brass, Chrome, White, Black, Lead over Brass, Wax over Brass, Wax over Lead, Other (please specify).

********* The escutcheon is the decorative ring surrounding the sprinkler; it is flush to the wall or ceiling. Escutcheons come in the following finishes: Standard Finish Brass, Polished Brass, Chrome, White, Black, Other (please specify).

[†]Note: Replacement sprinklers for Gem “Wet” sprinklers will not have “On-Off” functionality.

D. INSTALLATION OF YOUR REPLACEMENT SPRINKLER HEADS

As part of the VRP, Central either will perform the replacement work itself and install the Replacement Sprinkler Heads by using its own Central Field Services work crew or will contract with an authorized installer. In either case, you will not be charged for the installation of the Replacement Sprinkler Heads. **Participation in this VRP supersedes all prior offers from Central regarding replacement or other remediation of Central O-ring sprinkler heads.**

Once your claim is complete and your sprinklers have been shipped to the site, you will be contacted and advised who is doing the replacement work. You will then need to cooperate with that installer to schedule a time for your Replacement Sprinkler Heads to be installed. **Central reserves the right to audit all claim and installation records for a period of 3 years after the installation of your Replacement Sprinklers.** You and your installer should therefore retain all such records for at least 3 years after installation.

Dry sprinklers will be handled differently since they are custom-made. If your property contains dry sprinkler heads, it may be necessary for Central or its designated installer to measure the length of the head prior to manufacturing the Replacement Sprinklers. Once the head is manufactured and shipped, Central or the installer will complete the work. Central will attempt to coordinate the delivery of replacement material for any wet model sprinkler heads that you may have in your property so that when Central or its designated installer arrives to install the wet model sprinklers, they will also measure the dry sprinklers and provide the information to Central so that we may manufacture the replacement heads. Central or the installer will return once the dry model sprinklers are shipped to the site.

Please note that if you prefer to make your own arrangements for replacement work other than through Central, Central will not be responsible for the cost, quality or performance of the replacement work. Central will, however, ship free Replacement Sprinkler Heads to you, and you must arrange to have them installed.

Check here if you don’t want Central to install, or arrange for the installation of, your Replacement Sprinkler Heads: ☐

Your Replacement Sprinkler Heads will be shipped to the address you provided above.

E. ADDITIONAL INFORMATION

Please answer the following questions to the best of your ability. The information may be used to prioritize your claim for shipment and installation. If you cannot answer these questions, you will still receive Replacement Sprinklers and have them installed at no cost to you. However, submission of an incomplete form may affect the date on which you receive your Replacement Sprinklers and the date when they will be installed.

1. Year of sprinkler system installation:
2. Are your sprinkler heads corroded or leaking?
Leaking ☐ No ☐ Yes If yes, describe:

Corroded ☐ No ☐ Yes If yes, describe:

If you checked "yes," send a photograph of the sprinkler head(s) that is (are) leaking or corroded.
3. Optional information (if known):

Sprinklers installed by (contractor)

City State Area Code Telephone Number

Sprinkler System maintained by (contractor)

City State Area Code Telephone Number
4. System Hydraulic calculation is per ☐ NFPA13 ☐ NFPA13R ☐ NFPA13D ☐ NFPA 231
(This information may be necessary for Central to determine the appropriate Replacement Sprinkler Heads. This information may be where the local water supply main meets your building's fire-protection system piping, typically in the garage or basement of a home.)
5. Sprinkler system static water pressure *(The pressure gauge may be found where the local water supply main meets your building's fire-protection system piping, typically in the garage or basement of a home. The gauge will read in "PSI," or pounds per square inch.):* PSI
6. Sprinkler system piping
(if combination system, please check all types of piping in the system): ☐ Steel ☐ CPVC
 ☐ Copper ☐ Polybutylene
7. Number of floors or stories in the building:
8. Ceiling height: ☐ 15' and under ☐ 15-30' ☐ over 30'
9. Material (Ceiling or Wall Type) in which sprinkler heads have been installed (e.g., suspended ceiling, plaster, drywall, etc.):
10. Does the sprinkler system contain antifreeze? ☐ Yes ☐ No
11. Is security clearance required to complete installation? ☐ Yes ☐ No
12. Does the building have access restrictions (days/hours)? ☐ Yes ☐ No

If you checked “yes,” send a photograph of the sprinkler head(s) that is (are) leaking or corroded.

- [illegible]

Sprinklers installed by (contractor)

[illegible][illegible]

Sprinkler System maintained by (contractor)

--	--	--	--	--	--	--	--	--	--	--	--	--

City

--	--

State

--	--	--

Area Code

Telephone Number

4. System Hydraulic calculation is per ☐ NFPA13 ☐ NFPA13R ☐ NFPA13D ☐ NFPA 231
(This information may be necessary for Central to determine the appropriate Replacement Sprinkler Heads. This information may be where the local water supply main meets your building's fire-protection system piping, typically in the garage or basement of a home.)
5. Sprinkler system static water pressure (The pressure gauge may be found where the local water supply main meets your building's fire-protection system piping, typically in the garage or basement of a home. The gauge will read in "PSI," or pounds per square inch.): PSI
6. Sprinkler system piping
(if combination system, please check all types of piping in the system): ☐ Steel ☐ CPVC
☐ Copper ☐ Polybutylene
7. Number of floors or stories in the building:
8. Ceiling height: ☐ 15' and under ☐ 15-30' ☐ over 30'
9. Material (Ceiling or Wall Type) in which sprinkler heads have been installed (e.g., suspended ceiling, plaster, drywall, etc.):
10. Does the sprinkler system contain antifreeze? ☐ Yes ☐ No
11. Is security clearance required to complete installation? ☐ Yes ☐ No
12. Does the building have access restrictions (days/hours)? ☐ Yes ☐ No

If yes, please describe:

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13. Additional comments:

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